

24-HOUR ROADSIDE ASSISTANCE

CUSTOMER INFORMATION		
Name		
Address		
City	State	Zip
Phone Number	Email	
MEMBER INFORMATION		
Effective Date	Expiration Date	Purchase Price: \$0.00
Producer Code	Plan Letter PU	Member #
For 24-HOUR ROADSIDE ASSISTANCE:		

SELLER INFORMATION		
Name		
Address		
City	State	Zip
Phone Number:		
VEHICLE INFORMATION		
Year	Make	Model
V.I.N.		

This Is Not An Insurance Contract.

This Is Not An Automobile Physical Damage or Automobile Liability Insurance Contract.

24-HOUR ROADSIDE ASSISTANCE

When arranging for Roadside Assistance, please call the number (listed in the registration section above) and reference the Producer Code, Plan Letter and Member Number (listed in the registration section above). **You** will not be required to pay any fee or sum when **Your** requested service is for a **Covered Roadside Assistance** service listed below. **You** are entitled to one (1) **Covered Roadside Assistance** service within a seventy two (72) hour period. **Please Note: Covered Roadside Assistance services not obtained through Us are not reimburseable.**

Covered Roadside Assistance Services

- **Towing** - Up to one hundred fifty (150) miles at no out of pocket expense to **You**. Additional mileage is available and will be negotiated prior to sending out a service vehicle. Additional mileage is to be paid by **You** directly to the service provider at the time of service.
- **Mechanical First Aid**: Any minor adjustment that a dispatched service provider might perform to allow **Your Vehicle** to proceed safely under its own power.
- **Battery Service**: Jumpstart or boost a dead battery.
- **Delivery Service**: Including gasoline, water, oil, or any supplies necessary to send **Your Vehicle** on its way. **You** are responsible for the actual cost of fluid and/or supplies delivered.
- **Tire Service**: Changing a flat tire with **Your** spare tire or towing a **Your Vehicle** with a flat tire to the nearest repair facility.
- **Lockout Services**: We will send a locksmith if **You** are accidentally locked out of **Your Vehicle**. Access to motorcycle compartment only.

Limit: No more than five (5) **Covered Roadside Assistance** service calls within twelve (12) months.

Important Note: **You** must be with the **Vehicle** when the service provider arrives, unless it is unsafe to remain with the **Vehicle**, as they cannot service an unattended **Vehicle**. Service provided must be for a **Covered Roadside Assistance** Service referenced above. **Covered Roadside Assistance** Services are rendered as "emergency services" are available only to a **Vehicle** that is unable to proceed safely under its own power due to disablement as a result of unavoidable circumstances. **Covered Roadside Assistance** Services are not intended to be a substitute for regular maintenance or repair of **Your Vehicle**.

ADDITIONAL BENEFITS

- **Theft Hit & Run Protection**: We will pay a person, (excluding **You** or **Your** family) five hundred dollars (\$500) for information leading to the arrest and conviction of a person for the theft of a **Your Vehicle** or tagged valuable articles.
- **Rental Car Discounts**: **You** may access car rental discounts for: NATIONAL (1-877-222-9058 ID# XZ41148 PIN# NSD); THRIFTY (1-800-367-2277 ID# 0010027892); and ENTERPRISE (1-800-736-8222 ID# XZ41148 PIN# NSD)
- **Concierge Benefits**: **You** may contact **Our** Concierge center at 1-855-963-1683, and give the producer code number listed above, twenty four (24) hours a day / seven (7) days a week, to speak with a representative who will assist **You** with the following concierge services: a) emergency message relays to family friends or co-workers; b) hotel and rental car availability; c) ATM locations; d) locate medical facilities; e) theme park and local attraction information; f) restaurant locations; g) movie schedules and locations; h) directional assistance; i) traffic alerts; and j) sport scores. **Please Note:** Services provided are for informational purposes ONLY. **You** are responsible for making any/all payment arrangements and for setting up benefits that require additional billing, such as the actual cost of hotel rooms, rental cars, etc. Payment is to be made directly by **You** to the providers, vendors or establishments.

TERMS AND CONDITIONS

- **You**, **Your** means the individual listed in the registration section of this Membership;
- **We**, **Us** or **Our** means, the Provider/Administrator of the benefits referenced in this Membership, Nation Motor Club, LLC dba Nation Safe Drivers located at 800 W. Yamato Road, Suite 100, Boca Raton, FL 33431.
- **Vehicle** means the vehicle listed in the registration section of this Membership;
- All benefits are available to **You** up to **Your** benefit limit without any additional payments. **You** are responsible for any non-covered expenses;
- **Your** 24-Roadside Assistance benefit begins on the Effective Date and ends on the Expiration Date, both of which are listed in the registration section of this Membership.
- All of the benefits and services of this Membership are described herein and are applicable throughout the United States, Canada and Puerto Rico;
- All claims must be reported to the Claims Administrator at 800 W. Yamato Road, Suite 100, Boca Raton, FL 33431; 888-684-9327;
- This Membership cannot be transferred.
- This Membership can be cancelled by **You** at any time by submitting a written request to the Provider/Administrator. As this Membership was provided to **You** as a complimentary benefit, no refund will be made available to **You**.
- **You** have the right to file a complaint by submitting a written complaint to **Our** Customer Service Department at 800 W. Yamato Road, Suite 100, Boca Raton, FL 33431 or by calling 1-800-338-2680, Monday through Friday, from 8:30 am - 5 pm eastern time;
- **You** may obtain a full copy of **Our** company's privacy notice by sending a written request to the Provider/Administrator, Attention: Privacy Notice Department, 800 W. Yamato Road, Suite 100, Boca Raton, Florida 33431.
- **Other Offices:** California - Nation Motor Club, LLC., 818 West Seventh Street, Suite 930, Los Angeles, CA 90017; Maryland - Nation Motor Club, LLC., 351 West Camden Street, Baltimore, MD 21201; (410) 225-2995; Mississippi - Nation Motor Club, LLC., 645 Lakeland East Drive, Suite 101, Flowood, MS 39232; Montana - Nation Motor Club, LLC., 3011 American Way, Missoula, MT 59808; Nevada - Nation Motor Club, LLC. dba Nation Safe Drivers, 311 South Division Street, Carson City, NV 89703; New Mexico - Nation Motor Club, LLC., 206 S. Coronado Ave, Espanola, NM 87532-2792; Oklahoma - Nation Motor Club, LLC., 1833 South Morgan Road, Oklahoma City, OK 73128; Wisconsin - Nation Motor Club, LLC., 8040 Excelsior Drive, Suite 200, Madison, WI 53717; Wyoming - Nation Motor Club, LLC., 1908 Thomes Ave, Cheyenne, WY 82001-3527


EXCLUSIONS

The following items are not included as part of **Your** Membership: (a) Coverage shall not be provided in the event of emergencies resulting from the use of intoxicants or narcotics, or the use of the **Vehicle** in the commission of a felony; (b) Cost of parts, replacement keys, fluids, and lubricants, or fuel, cost of installation of products, or materials; (c) Non-emergency towing or other non-emergency service(s) as "emergency services" are defined above (e.g., non-emergency mounting or removing of any tires, snow tires or chains); (d) Shoveling of snow from around the **Vehicle**; (e) Tire Repair; (f) Vehicles other than the covered **Vehicle** (e.g., automobiles, vans, trucks); (g) Any **Vehicle** used for racing or commercial purposes; (h) A **Vehicle** in tow; (i) Trailers of any type; (j) Any and all taxes, fines or tolls; (k) Damage or disablement due to a war or any warlike act whether war is declared or not, terrorism, acts of God, fire, flood or vandalism; (l) Towing from or repair work performed at a service station, garage or repair shop; (m) Towing by other than a towing company, service station or garage duly licensed according to provide such services to the **Vehicle**; (n) storage charges for the **Vehicle**; (o) Towing or other service on a **Vehicle** that is not in a safe condition to be towed or serviced, or that may result in damage to the **Vehicle** if towed or serviced; (p) Towing or service on roads not regularly maintained, such as sand beaches, open fields, forests, and areas designated as not passable due to construction, etc; (q) Towing at the direction of a law enforcement officer relating to traffic obstruction, impoundment, abandonment, illegal parking, or other violations of law; (r) Repeated service calls for a **Vehicle** in need of routine maintenance or repair.

STATE PROVISIONS

Regulation of Motor Club contracts may vary from state to state. The following state specific requirements apply if **You** are a resident of one of the following states:

- **ALABAMA:** In the **TERMS AND CONDITIONS** section, the 2nd bullet point is deleted and replaced with the following: **We**, **Us** or **Our** means, the Provider/Administrator of the benefits referenced in this Membership, Nation Safe Drivers Services, Inc. located at 800 W. Yamato Road, Suite 100, Boca Raton, FL 33431
- **ALASKA:** In the **TERMS AND CONDITIONS** section, the 2nd bullet point is deleted and replaced with the following: **We**, **Us** or **Our** means, the Provider/Administrator of the benefits referenced in this Membership, Nation Safe Drivers Services, Inc. located at 800 W. Yamato Road, Suite 100, Boca Raton, FL 33431
- **CALIFORNIA:** In the **TERMS AND CONDITIONS** section, the 2nd bullet point is deleted and replaced with the following: **We**, **Us** or **Our** means, the Provider of the benefits referenced in this Membership, Nation Motor Club, LLC. located at 800 W. Yamato Road, Suite 100, Boca Raton, FL 33431. California Motor Club Permit Number: 5157-3.
- **GEORGIA:** The Membership fee is to be paid in full at the time of purchase.
- **MONTANA:** (1) In the **TERMS AND CONDITIONS** section, the 2nd bullet point is deleted and replaced with the following: **We**, **Us** or **Our** means, the Provider/Administrator of the benefits referenced in this Membership, Nation Motor Club, LLC located at 800 Yamato Road, Suite 100, Boca Raton, FL 33431; (2) In the **TERMS AND CONDITIONS** section, the 9th bullet point is deleted and replaced with the following: If this Membership is cancelled by **You** within thirty (30) days from the Effective Date, **You** will receive a refund of the full purchase price. If **You** cancel this Membership after the first thirty (30) days, **You** will be refunded on a prorated basis without any deductions. The refund will be payable to **You**. All cancellation requests must be submitted in writing to the Administrator and signed by **You**. **We** reserve the right to cancel this Membership at any time. If **We** cancel, **You** will be refunded on a prorated basis without any deductions.
- **TENNESSEE:** In the **ADDITIONAL BENEFITS** section of this Membership, the **Theft Hit & Run Protection** benefit is not available.
- **UTAH:** In the **TERMS AND CONDITIONS** section, the 2nd bullet point is deleted and replaced with the following: **We**, **Us** or **Our** means, the Provider/Administrator of the benefits referenced in this Membership, Nation Safe Drivers Services, Inc. located at 800 W. Yamato Road, Suite 100, Boca Raton, FL 33431


Lauren Smith, Secretary [Authorized Agent], 02/19